



Case Study: Migration from MDAemon to Exchange for an Organic Food Distributor

France's leading distributor of organic food selects Wave to switch from their outdated mail server to a more performance strong and cost-efficient Microsoft Exchange solution.

Industry

- Organic Food

Challenges

- Migration of 1,800 mailboxes to MS Exchange 2007 messaging platform
- Stay within **budget limitations**
- Customized services**

Solutions

- Wave **ClientWizard for Outlook** can execute the migration within 10 days
- Wave's team of experts** are 100% committed to their client's project.

Benefits

- A custom made and coherent IT infrastructure
- Migration without end-user interruptions or data corruption
- Integration of the new messaging platform

Wave's client is part of a federation of over 300 independent consumer co-operatives and retail outlets across France, Portugal and Spain, who share ideals, objectives and structures. The first co-operatives were founded over twenty years ago who jointly established this federation in 1987. The network group is a leading organic food distributor.

The federation belongs to the exclusive circle of organic standard labels and features consisting of wine experts, farmers, vegetarian and dietetic product experts. It has developed an international supply and distribution infrastructure to ensure that each shop is able to source locally and ethically, while being able to access a range of over 8,000 products.

The challenge: Deployment of a centralized IT infrastructure for 1,800 mailboxes within 10 days

Wave's client had a decentralized IT infrastructure model, which was a result of a growing network over several decades. Each location functioned in a workgroup environment. No central hub was integrated in the group's infrastructure. This meant that the federation's users, workgroups and devices were not collectively linked to one single network.

In addition, the messaging infrastructure was far from being ideal. The company was using an MDAemon service provided by its ISP (Internet Service Provider), which slowed down the messaging process.

The client's Network Administrator commented: "After noticing how widespread our IT environment was, we realized that combining these workgroups could mean that our employees would be bound to a single organizational location. For this reason, we decided to change messaging platforms to a solution that better fits our needs."

Among the diverse choice of messaging solutions, the company selected a MS Exchange 2007 server solution. "We decided on a migration to Microsoft Exchange and Outlook 2007, because we were very impressed by the options available for web and mobile access, as well as the user-friendliness of its features.", added Wave's client.

He continued: "Given the distinctive characteristic of our non-profit federation, we didn't know who we should contact. Our number one requirement was that the users had to be aware of the migration progress. At the same time, we were desperate for a cost-effective partner, who could customize its solutions with regards to our ecological activities and computer specifications."



The solution: Wave's ClientWizard for Outlook offered a hassle-free migration at the right price

Wave understands that email systems are an integrated part of a complex environment. Competent consultants guide clients through the individual stages of the migration process so the project can be completed successfully and in the client's best interest



ClientWizard for Outlook

is an industrial strength migration software solution specifically designed by Wave, with pure performance and data fidelity at the core. It has the ability to migrate data at least 100 times faster than other solutions.

The client explained: "We started by listing the most famous world-known collaboration and unified communications providers in the market, who had a proven track record and experience in coexistence and migration projects. But the various contractors we contacted could not match our budgets or be as flexible as we were expecting. "

"The solution came from Wave. From our first telephone conversation, we understood they would adapt to our constraints, be there when needed and combine all the technical skills for server consolidation, client migration and end-user management. "

"We were able to trust them from the beginning due to their deep experience in working for companies of varied sizes and industries on different messaging and collaboration environments, including Microsoft Exchange, Lotus Domino, GroupWise and Sun, as well as MDAemon, but in particular because of their experience in migrating any server infrastructure to Microsoft Exchange."

Wave began by implementing a centralized Single Forest Active Directory™, storing information about network objects and connecting it to the services making this information accessible for users, workstations and applications.

The mail server was installed in the head office, while all locations were connected to the server using Active Directory Connector (ADC), which replicates directory information such as mailboxes, users and groups for each location. The next step for Wave was the migration of all users to a single Microsoft Exchange 2007 server.

The use of specialized software was required to ensure that the migration was executed in a timely manner and without risks so that the data transfer kept user downtime to an absolute minimum. Wave's ClientWizard for Outlook offered this possibility, while treating a migration as single process and managing massive data movements regardless of the number of user locations.

Wave executed both data and email migration and new desktop deployment at each location within 10 days with a minimum in disruption to the business.

The benefit: Time and cost savings through tailor-made solution enhancing IT management and control

The client noted: "All our special requests were accomplished. Wave's consultants worked remotely, installed all the active directories by themselves, designed software consistent with our activity and provided technical support during the post-migration phase. They were deeply committed to the success of our migration project and permanently efficient and helpful."



"I was continuously impressed by the hard work and effort the Wave team put into our project. We are planning to design and develop new applications for our users in the near future. Because of the outstanding results Wave delivered for our messaging migration, we will extend our collaboration to our next IT projects."

Client's Network Administrator

The client's Infrastructure Project Manager remarked: "Wave enabled us to achieve data and infrastructure centralization for more effective backups and maintenance in order to increase network performance."

"Employees across all co-operatives have experienced improved communication abilities. Additionally, the time savings and ease of use have made the solution popular with the users. The management has also benefited through better information flow, lower costs and higher utilization of resources."

"As a result of the implementation, Wave has dramatically cut our redundant email accounts, resulting in reduced operating costs and time savings for our IT department."

"Wave did a comprehensive analysis of the security requirements for the messaging platform and implemented the solution professionally within the quickest time possible."

About Wave

Wave is a leading migration specialist providing innovative solutions and software for the Groupware markets. Wave offers a proven track record of Lotus Domino and MS Exchange migrations, server consolidations, user deployment, client and application migrations and upgrades for large corporations and small businesses around the world. The company is well positioned to precisely meet the needs of customers in the messaging marketplace. Wave has global presence, broad product capabilities among its software portfolio and a strong emphasis on innovation and technology, as well as a culture based on flexibility, performance and services.

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