



## Case Study: Migration from Domino to MS Exchange for a Pharmaceutical Company

A worldwide operating manufacturer of single-use medical equipment asks Wave to manage the migration of their messaging platform.

### Industry

- Pharmaceuticals

### Challenges

- Solution to provide a successful **migration** from Lotus Notes to MS Outlook
- Two days **timeframe restraint**
- Integration of **different sites**

### Solutions

- WaveBox** creates an automated process which performs the migration from Lotus Notes to MS Outlook in a single step
- Wave's experts** combine every project with other services in accordance with clients' requirements

### Benefits

- The company obtained a powerful central messaging environment in one week-end
- The migration process ran efficiently without interruptions, data loss or un-hinging end-users
- Fast return on investment

Our client produces and markets single-use sterile medical and surgical products. Since its creation in 1962, continuous technological and market research, and implementation of latest technology at all levels have been the key factors of its growth.

With an annual turnover of over 220 million Euros, our client confirms its industrial know-how in high technology medical areas. The brand is recognized all around the world and the group is present in more than 100 countries on five continents worldwide.

### The challenge: Successfully migrating 250 Lotus Notes accounts to Microsoft Outlook within two days

The company wanted to offer their employees a reliable and easy-to-use email system with simple configuration options. They decided to transition from a Lotus Domino environment to an MS Exchange server.

**The IT Manager explained:** "We wanted to keep the project transparent for end-users without any disruption to their email traffic. We needed the technology and experience of a specialist who could deliver project targets within a tight timeframe and to budget restrictions. We also wanted to avoid working on both systems to minimize data redundancy."

"Our different locations had to be taken into consideration for a holistic migration approach. It was absolutely essential for the solution to integrate seamlessly with the existing infrastructure and legacy systems, while performing the projected migration without interruption."

"For us, as an international brand recognized for its reliability and reactivity, it was crucial to find a tool that enabled us to maintain our existing global address book and keep it accessible during the mailbox migration."

### The solution: Faster deployment through customized software and an automated process

Wave has extensive experience performing migrations to Exchange Servers.

**The IT Manager stated:** "It was certain that Wave would meet our accessibility and dependability requirements. With our short deadline we were concerned about finding a way to migrate all mailboxes within the defined timeframe. Moreover, the project was very complex due to the dispersion of our office locations."



"I recommend Wave's migration packs including WaveBox ahead of other companies offering Exchange migrations. Wave delivers a migration as a Software as a Service Solution, which combines the benefits of great technology, deep expertise and flexible services."

***Client's IT Manager***



"Because of their own software, processes and technical know-how as a base for their value-added services, Wave was able to meet all our requirements. This made us confident that they must be able to master our project in an efficient and professional way."

Wave used WaveBox, their in-house developed software to carry out this specific migration. Using this technology, Wave's experts completed the migration from Lotus Domino to Microsoft Exchange within the extremely short timeframe.

"Their consultants were able to offer us advice and guidance wherever necessary, whilst they deployed their software solution at a fair price. Their commitment to avoid end user interruptions stood out in particular. The disruptions to our daily work routine were minimal as the migration was carried out within a weekend."

**The benefit: A smooth, cost-effective and tailor-made migration**

WaveBox enabled this pharmaceutical supplies manufacturer to perform a flowing migration of 250 Lotus Notes accounts to MS Outlook in one weekend without data loss, file redundancies or system downtime.

"We received maximum email functionality, effort and support for our project. The usual migration risks which we took into consideration did not become reality. Especially important was that the process remained transparent for the end-user during all stages."

The company estimates that they will achieve 100% return on their investment for the migration solution within the following two years.

**About Wave**

Wave is a leading migration specialist providing innovative solutions and software for the Groupware markets. Wave offers a proven track record of Lotus Domino and MS Exchange migrations, server consolidations, user deployment, client and application migrations and upgrades for large corporations and small businesses around the world. The company is well positioned to precisely meet the needs of customers in the messaging marketplace. Wave has global presence, broad product capabilities among its software portfolio and a strong emphasis on innovation and technology, as well as a culture based on flexibility, performance and services.

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